CITEL ANNOUNCES NEW SUITE OF FEATURES FOR FLAGSHIP PORTICO™ TVA™

Amherst, NY October 13, 2009 – Citel. The VoIP Migration Company™ today announced general availability of Feature Pack 4 (Release 4.00.0) for its award-winning Portico™ Telephone VoIP Adapter (TVA™). Feature Pack 4 introduces several features that will speed installation and configuration, enhance user productivity and enable more enterprises to migrate to VoIP using Portico TVA and their existing handsets.

Portico TVA, first introduced in March of 2007, enables enterprises to quickly and affordably connect digital (PBX), P phone (Centrex) and analog phones to a hosted or premises-based IP platform, over existing wiring. With Portico TVA, advanced VoIP features and applications pass through to the existing handsets or, for features requiring a larger screen, to a browser window. Enterprises obtain the cost savings and productivity enhancements of VoIP without the expense, complexity and disruption of a typical "rip and replace" migration solution.

Feature Pack 4 (Release 4.00.0) is the most robust and comprehensive set of features developed for the Portico TVA since its introduction. It includes:

- New Multiple TVA Configuration Tool. This allows spreadsheet based management of multi-node installations including copy & paste for global changes, port swapping, etc.
- SNMP instrumentation of all ports, including FXO.
- Simplified SIP configuration, and context sensitive help.
- New phone display options e.g. installation prompts, international time/date formats.
- Support for new phones, including Ericsson Dialog phones, Avaya 2410 & 5410, Nortel Add-ons e.g. 24 key Add-on to M7324.
- Analog message waiting - FSK/MDMF Line Reversal, and BT Featureline format interrupted dialtone.
- User editable personal directory.
- Programmable speed-dials when on a call - to invoke IP PBX features, e.g.
  - Asterisk park
  - "Transfer to"
- Call sharing and pickup on Asterisk using Busy Lamp Fields and Asterisk "Hints".
- SIP interop enhancements - new SIP application servers tested with include:
  - MITEL
  - Shoretel*
  - Tadiran*
  - Pingtel/SIPx*
  - Nortel SCS500*
  - NEC*
- *Formal interoperability may not yet be complete.

All features in Feature Pack 4 (Release 4.00.0) are backward compatible, and existing units under warranty can be updated in the field by contacting Citel Support with their serial number. Software updates for units out of warranty will be made available for a charge. Feature Pack 4 will be pre-loaded on all newly manufactured Portico TVA units.

Citel. The VoIP Migration Company™

"Citel's Portico™ TVA™ makes VoIP migration so much more cost effective by eliminating common enterprise objections – migration complexity, disruption and retraining requirements," said Ian Gomm, Vice President, Operations. "Feature Pack 4, with its productivity-enhancing features and additional handset interoperability, adds tremendous value to enterprises looking for ways to further streamline voice network configuration. With this new suite of features, Portico TVA will drive even greater enterprise VoIP migration."

The Citel Portico TVA is available with 12 or 24 ports and interoperates with IP call control platforms from Asterisk, Avaya, BroadSoft, Cisco, MetaSwitch, Mitel, Nortel and Sylantro. It supports more than 100 handset types including Avaya Definity, Ericsson, NEC DTERM, Nortel Meridian®, Norstar®, and P phone, Panasonic DBS, Siemens optiset® and optiPoint™, and Toshiba Strata DK.

About Citel Technologies, Inc.

Citel enables SMBs, large enterprises and service providers to realize the cost and productivity benefits of IP telephony while at the same time leveraging their existing PBX infrastructure. Businesses with single or distributed locations and PBX vendors can now deploy next-generation IP applications and services at their own pace, with minimal business disruption. Service providers can deploy Hosted IP telephony services quickly, without having to "rip and replace" existing enterprise PBX handsets and LAN cabling. Citel is based in Amherst, New York with offices in Loughborough, England (UK) and Toronto, Canada. For more information, visit www.citel.com.