

For Immediate Release
March 4, 2015

Citel Technologies, Inc. Announces Firmware Release 6.03.0 for its Portico™ TVA™

Citel Initiates New Features to its Flagship Product the Portico™ TVA™ including the provision of an upgraded LAN driver and a System Watchdog

AMHERST, NY — March 4, 2015 — Citel Technologies, Inc., is pleased to announce the immediate availability of Release 6.03.0 for its Portico™ TVA™ after successful Beta testing over the past several months. Citel's Portico™ TVA™ has enjoyed a reputation for reliability since it was first introduced in 2007. Indeed many units originally deployed back then remain fully operational. However as technology has changed dramatically since that time, with units now typically deployed with Gigabit Ethernet switches occasional auto-negotiation and interop problems can occur when switches are upgraded. To stay ahead of these kind of issues, this Release 6.03.0 has an updated LAN driver, coupled with an extended system watchdog. The updated LAN driver provides compatibility going forward with the latest LAN devices while the new system watchdog gives a "back stop" for any unforeseen LAN compatibility issues that may occur, giving a reset and preventing lockup of the LAN interface.

The Portico™ TVA™ offers companies the ability to migrate their customers to VoIP without the unnecessary burden of ripping and replacing existing cabling infrastructure, purchasing new IP phones and installing Power over Ethernet switches. Customers can retain their existing digital, analog and Centrex phones without removing the existing switches by SIP enabling those phones through the use of the Portico™ TVA™. This is a quick and cost effective means of VoIP migration.

Andrew Davies, VP, Engineering said "This upgrade applies to all classes and models of TVAs. Although it can be applied in any situation, its installation is currently only recommended where a problem occurs, or where LAN switches are being replaced or upgraded. The system watchdog has always monitored key system tasks and processes, but added to that it is now SIP aware. So if a TVA has SIP lines configured, and there is no SIP traffic returning within timeouts on any lines (and indeed no other incoming LAN traffic) a LAN service interruption is presumed and the driver reset. . For more information on the new features available on this latest firmware release, please go to www.citel.com/products/resource-materials/product-information-bulletins/.

About Citel Technologies, Inc.

Citel enables SMBs, large enterprises and service providers to realize the cost and productivity benefits of IP telephony while at the same time leveraging their existing PBX infrastructure. Businesses with single or distributed locations and PBX vendors can now deploy next-generation IP applications and services at their own pace, with minimal business disruption. Service providers can deploy Hosted IP telephony services quickly, without having to "rip and replace" existing enterprise PBX handsets and LAN cabling. Citel is based in Amherst, New York with offices in Loughborough, England (UK) and Toronto, Canada.