

### **Product Information Bulletin**

November 29, 2010

# Portico<sup>™</sup> Telephone VoIP Adapter (TVA<sup>™</sup>) 4.01.0 available November 29, 2010

Citel is pleased to announce upcoming availability of several new features, being released as version 4.01.1, for its award-winning Portico™ Telephone VoIP Adapter (TVA™). New features in this release include the following:

- Control of acceptance of a second call.
- Support for Call Diversion.
- "Reject Call" button
- Enhancements to speed-dial functionality

### Overview

Citel's Portico TVA is a network-edge device that enables delivery of VoIP features and applications to digital (PBX), P phone (Centrex), and analog handsets, over existing cabling. Release 4.01.0 has been Beta trialed during 2010 and is an update to the Feature Pack 4 release, Citel's most robust and comprehensive set of new features for the Portico TVA to date. The new release will be pre-loaded on all newly manufactured Portico TVA units, and existing units can be upgraded in the field. The new software is available to TVA users in warrantee or under maintenance contract in the partner area of <a href="https://www.citel.com">www.citel.com</a>.

# **Feature Pack Item Descriptions**

## 1. Control of acceptance or rejection of a second call.

There is a new flexible button option, "Disable Call Waiting". The indicator toggles between on and off when the button is pressed.

If the indicator is on and the phone is busy (on a call or there is a held call) then an incoming call will be immediately rejected.

By default it is rejected with a SIP 486 ("Busy") response, but it can be diverted (see 2) If the indicator is off and there is an incoming call then pressing the button will reject the call and turn the indicator on. Improved some log messages that are emitted when a received request is not liked.

### 2. Ability to divert a call that is rejected.

This applies when a call is rejected by "Disable Call Waiting", "Do Not Disturb", "Reject Call" button is pressed, or because all the relevant line buttons are already in use.

Default behaviour is to send the SIP 486 response "Busy" (as in previous builds).

This can be changed on individual lines by the new configuration item:

Line Configuration > Show Advanced Configuration > Rejected Call Handling > Divert To If a number is entered here then a rejected call will be redirected to this extension (using a SIP

#### 3. "Reject Call" button

302 response)

The release features a new "Reject Call" button that rejects a single ringing call when pressed.

### 4. Enhancements to speed-dial functionality

The new features are documented in on-line help on the Speed-Dial Configuration page and include:

- Toggle speed-dials can now be configured where "on" and "off" speed-dial strings are dialed alternately, and the button LED indicates the "on" state.
- Insert last number dialed
- Collect more digits.

# **Affected Citel Products**

Product Name	Model Description	Product Code	Features
Portico TVA12A	12-port analog-compatible, 0 FXO	H-SIP3A-RUC12	1 - 4
	12-port analog-compatible, 1 FXO	H-SIP3AZ-RUC12	1 - 4
	12-port analog-compatible, 2 FXO	H-SIP3AY-RUC12	1 - 4
Portico TVA24A	24-port analog-compatible, 0 FXO	H-SIP3A-RUC24	1 - 4
	24-port analog-compatible, 1 FXO	H-SIP3AZ-RUC24	1 - 4
	24-port analog-compatible, 2 FXO	H-SIP3AY-RUC24	1 - 4
Portico TVA12D	12-port digital-compatible, 0 FXO	H-SIP3D-RUC12	All
	12-port digital-compatible, 1 FXO	H-SIP3DZ-RUC12	All
	12-port digital-compatible, 2 FXO	H-SIP3DY-RUC12	All
Portico TVA24D	24-port digital-compatible, 0 FXO	H-SIP3D-RUC24	All
	24-port digital-compatible, 1 FXO	H-SIP3DZ-RUC24	All
	24-port digital-compatible, 2 FXO	H-SIP3DY-RUC24	All
Portico TVA12P	12-port P phone-compatible, 0 FXO	H-SIP3P-RUC12	1 - 4
	12-port P phone-compatible, 1 FXO	H-SIP3PZ-RUC12	1 - 4
	12-port P phone-compatible, 2 FXO	H-SIP3PY-RUC12	1 - 4
Portico TVA24P	24-port P phone-compatible, 0 FXO	H-SIP3P-RUC24	1 - 4
	24-port P phone-compatible, 1 FXO	H-SIP3PZ-RUC24	1 - 4
	24-port P phone-compatible, 2 FXO	H-SIP3PY-RUC24	1 - 4

Corporate Headquarters 221 Commerce Drive Amherst New York 4228 USA

European Headquarters Loughborough Innovation Centre, Epinal Way Loughborough LE11 3EH United Kingdom

Canadian Headquarters 151 North Rivermede Drive Concord, Ontario L4K 0C4 Canada

Vancouver, BC Boston, MA

**Regional Offices** For More Information **Contact Citel Directly** 

sales@citel.com

Phone 1-206 957-6270 Toll Free 877 248 3587 www.citel.com

2010 Citel Technologies Inc. All Rights Reserved. Citel, The VoIP Migration Company, Portico, TVA, are trademarks of Citel Technologies Inc. other products and trademarks mentioned herein are prope their respective owners. The information and products contained in this document are subject to change without notice.